



MountStreet ACADEMY

Thursday 19th September 2019

Dear Parents/Carers

We are excited to let you know about a new app that we will be using from 28th October 2019 to communicate with you. In time this app will replace weekly emails making it a central place for all your school communication. ParentHub gives you the convenience of receiving communication direct to your IOS or Android device without worrying about emails not being delivered.

In order to get this set up ready for roll out in the new academic year we are asking that parents with an Android or IOS device (most smart phones or tablets) download the ParentHub App and follow the instructions. It will ask for an email address and prompt you to create a password and 4 digit passcode.

You will then need to subscribe to our school. The tag for Lincoln Mount Street is

@Mount_Street and after this stage you will enter your mobile number and they will send you a text with further instructions.

Please be aware that due to the original set up of MSA children's data, some parents may initially have a problem subscribing but we are aware of what needs to be done to correct this. If this is the case for you, please contact the school office as soon as possible and we will resolve it as quickly as we can.

If you do not have an IOS or Android device then please let us know so that we can arrange an alternative form of communication.

Thank you for your support while we move to this new system – we are sure that it will be a fantastic addition to our school communication system!

Many thanks,

The School Office

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www.mountstreetacademy.com

Headteachers: Mrs Lauren Nicoll & Mrs Rachael Horn

Mount Street Academy is proud to be part of Anthem

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anthem

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Mount Street Academy

would like you to join their channel on Parent Hub.

Just tap “Add a School ” in the app and enter the handle below...

@Mount_Street

The Parent Hub app is FREE to download and use.



What is Parent Hub?



Parent Hub is a FREE app that helps keep you up to date with what’s going on at school. You’ll receive messages, pictures, documents and newsletters, all in one handy place.

Instructions for Parents



1. Download the Parent Hub app from your app store (iPhone or Android).
2. Create yourself an account.
3. Choose “Add a School” and enter the school handle (above).

Visit www.parenthub.co.uk to find out more